**‘The best place to store your belongings and goods in Surfers Paradise’**

ABN: 85 298 258 795

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**Important Distributor Notice**

Our self-storage office (we) act as a distributor of Customer Storage Insurance (Distributor)

for Aon Risk Services Australia Limited ABN 17 000 434 720 AFSL 241141 (Aon). Aon is

licensed and authorised to deal in and provide financial advice in relation to all general

insurance products.

As a Distributor of Aon, we are authorised to deal in the Customer Storage Insurance product

offered by it.

As a Distributor we can assist you in arranging Customer Storage Insurance, however we

are unable to provide you with any advice, recommendation or our own opinion in relation to

these insurance products. Information we may provide you on Customer Storage Insurance,

including representations as to features of Customer Storage Insurance, is not intended to be

financial advice, and should not be construed or relied on as such. You should read the

Customer Storage Insurance Product Disclosure Statement and the Aon Financial Services

Guide carefully, assess whether Customer Storage Insurance is appropriate for you, and

consider talking to an adviser before deciding to purchase Customer Storage Insurance.

We receive the full amount paid by you for access to the storage insurance benefits that we

have arranged under our policy of insurance with QBE.

A copy of the Aon Financial Service Guide and insurer Product Disclosure Statement will be

made available to you. Aon’s Financial Services Guide can also be accessed through Aon’s

website. Please consider these documents before deciding whether the relevant Customer

Storage Insurance is right for you.

If you have a concern or complaint about the Customer Storage Insurance we have provided

you as a Distributor of Aon, you should contact Aon’s Complaints Manager at:

Complaints Manager

Aon Risk Services Australia Limited

GPO Box 4189

Sydney NSW 2001

[au.compliance@aon.com](mailto:au.compliance@aon.com)

If you are not satisfied with the outcome determined by the Complaints Manager, you may

contact the Australian Financial Complaints Authority (AFCA) who is an independent external

dispute resolution body. AFCA’s contact details are as follows:

**Phone:**

1800 931 678

**Email:**

info@afca.org.au

**Website:**

www.afca.org.au

**Mail:** GPO Box 3 Melbourne VIC 3001